

HARRY SEPTONI ARMANDO NADAPDAP

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I'm an Information Technology student at Universitas Tangerang Raya with a strong interest in IT support, system troubleshooting, and web development. Skilled in software maintenance, data management, and basic programming. Experienced as an IT Help Desk Support and Computer Lab Assistant, focusing on technical support, system reliability, and user productivity. I have also developed internal web-based systems for archiving and attendance during my internship.

WORKING EXPERIENCES

Universitas Tangerang Raya | Tangerang

Computer Lab Assistant
2024

May 2024 – November

- Assisted students and faculty with troubleshooting basic hardware and software issues, including printer setup, login errors, and Microsoft Office problems.
- Maintained and monitored lab computers and peripherals to ensure they function properly and consistently.
- Reduced system downtime by 35% through proactive equipment checks and basic troubleshooting routines.
- Improved user experience by providing guidance and mini-training sessions on using productivity tools like Word, Excel, and Google Workspace.

Dinas Tenaga Kerja Kab. Tangerang | Tangerang

Information System Intern

May 2025 – August 2025

- Digitally input and manage archive data to improve the order and accessibility of internal documents.
- Troubleshoot software glitches such as Microsoft Word and Excel, and provide basic solutions to daily technical issues.
- Build and implement a web-based internal website for the attendance and archives system, tailored to the department's operational needs.
- Reduce manual archive search processes by up to 50% through the digitization of the archives system and the development of an intuitive user interface.
- Improve the reliability of employee work systems by providing user guides and direct basic technical support.

EDUCATION

Universitas Tangerang Raya | Tangerang

Bachelor in Information Technology

Sept 2022 - Present

[GPA: 3,96/4.00]

ORGANIZATIONAL EXPERIENCES

Staff of The Public Relations Division

June 2023 – May 2024

Himpunan Mahasiswa Teknologi Informasi Universitas Tangerang Raya

- Organized and led key events, including the Web Development Workshop, TechBoost Workshop, and HIMATIF Bootcamp, increasing participation by 65% (from 40 to 66 participants per event).
- Developed an event evaluation system, producing 3 reports on participation, material effectiveness, and improvement recommendations.
- Boosted engagement by 120% through optimized digital promotions, increasing online registrations and interactions.

Chair of the Student Empowerment Institution Department

May 2024 – April 2025

Himpunan Mahasiswa Teknologi Infomarsi Universitas Tangerang Raya

- Chair of the Student Empowerment Institution Department
- Lead discussions that result in deep understanding and recommendations for solving real-world IT problems.
- Led the planning and execution of the event, coordinated the team in theme selection, speaker invitations, and ensured an engaging and insightful discussion.

ACHIEVEMENTS & PARTICIPATION

Silver Medalist – Indonesia Youth Science Competition (IYSC) 2026 **May 2026**

- Achieved silver medal in an international-level science competition, demonstrating strong analytical thinking and problem-solving skills.

Event Coordinator – Diskusi Kasus Dunia IT | Universitas Tangerang Raya **November 2024**

- Led a 25-member committee to organize a university-level IT discussion event with 105 participants.
- Coordinated speakers, sponsorships, and logistics, ensuring smooth and impactful execution.

Participant – Capture The Flag (CTF) Competition | Telkom University **August 2025**

- Gained hands-on experience in cybersecurity challenges, including cryptography, web exploitation, and reverse engineering.

COURSE & CERTIFICATION

Udemy

June 2024

- The Complete Python Developer

SKILLS

Technical Skill

- **IT Support & Troubleshooting:** Microsoft Office, Data Entry, Archiving Systems, System & Software Maintenance.
- **Web Development:** HTML, CSS, Bootstrap, PHP, Laravel, MySQL.
- **Programming & Tools:** Python (Intermediate), Git & Github (Version Control), UI/UX Fundamentals.

Analytical & Project Skills

- System Analysis (Basic), Web-based System Implementation, Documentation & Reporting, Workflow Optimization, Software Testing & Debugging (Basic).

Soft Skills

- Problem-Solving, Critical Thinking, Time Management, Collaboration & Teamwork, Adaptability, Attention to Detail, Communication (Written & Verbal).

Languages

- Bahasa Indonesia (Native), English (Limited Working Proficiency).